

## CONSUMER PROTECTION SERVICES

Agencies to contact for general information about a variety of consumer issues, including licensure of financial advisors and insurance agents, how to be removed from telemarketer lists and opt out of pre-approved credit card offers, and tips on how to protect yourself from as well as report identity theft, mail fraud, and other complaints.

**Macomb County Prosecutor's Office**  
Consumer Protection Unit  
586.469.6999

**Michigan Peer Review Organization**  
(to appeal discharge from hospital)  
248.465.7300  
[www.mpro.org](http://www.mpro.org)

**Federal Trade Commission**  
**National Do Not Call List**  
(to be removed from lists for telephone solicitation calls)  
888.382.1222  
[www.donotcall.gov](http://www.donotcall.gov)

**State of Michigan**  
**Office of Attorney General**  
Consumer Protection Division  
877.765.8388  
[www.michigan.gov/AG](http://www.michigan.gov/AG)

**Michigan Department of Insurance and Financial Services**  
(Information on licensure of financial Advisors, insurance agents and other Professional service providers. Procedures to File complaints)  
877.999.6642 or 517.284.8800  
[www.michigan.gov/difs](http://www.michigan.gov/difs)

**To Report Mail Fraud or Mail Theft:**  
**US Postal Inspection Service**  
877.876.2455  
[www.usps.gov](http://www.usps.gov)

**To report Identity Theft, contact:**  
**Macomb County Sheriff**  
586.469.5151  
or your local law enforcement agency  
(police department or county sheriff)

**Say No to Credit Card Offers**  
(to opt out of pre-approved credit card offers)  
888.567.8688  
[www.optoutprescreen.com](http://www.optoutprescreen.com)

**Michigan Secretary of State**  
(Drivers licenses and vehicle plates; state recreation passes; other services)  
888.767.6424  
[www.michigan.gov/sos](http://www.michigan.gov/sos)

**Social Security Fraud Hotline**  
800.269.0271  
[www.socialsecurity.gov/oig](http://www.socialsecurity.gov/oig)

**To Be Removed from Direct Mail Lists**  
**Direct Mail Marketing Association**  
Requests must be submitted using on-line form  
[www.directmail.com/mail\\_preference/](http://www.directmail.com/mail_preference/)